

Frequently Asked Questions

1. How is HBL conducted?

Most lesson instructions and activities will be uploaded on Student Learning Space (SLS). You will receive instructions and activities from your subject teachers based on the daily timetable for your class. On occasions that your teachers conduct lessons using video conferencing platforms, you will receive instructions on these lessons via SLS, email or other communication platforms.

2. What happens if I encounter problems during HBL?

For questions on learning activities and assignments, you may contact your subject teacher directly using the published email addresses. For account matters and technical problems, please contact the school or the [SLS helpdesk](#).

3. What should I do if I do not have internet access/ computer?

We already have the list of students without internet access/computers. We will be contacting you to arrange for loan of computing devices or for hard copies of all learning activities and assignments to be collected / mailed to you. If you are not yet on this list, please contact us at the school helpline at **82001676** (Mon – Fri: 7.30am-4.00pm) or email stmargsadmin@stmargs.edu.sg.

4. How will our school ensure that learning will be effective from home?

It is not possible to replicate the learning experiences that you have when you are physically in school and are able to interact face-to-face with your teachers and fellow students. The lesson guides and assignments will be used to support your learning. Your teachers will also monitor your learning progress through other appropriate channels such as phone calls and e-mails. Your parents can also play a role by helping and monitoring your efforts in following the lesson plans prepared by the teachers. Our school will reinforce your learning when you return to school, and teachers will follow up with you on your learning progress, and go over lessons again, where necessary. School-based assessments may also be adjusted, taking into consideration the overall pace of learning of the classes.

5. Will there be a need for me to go for make-up classes and extra lessons when I return to school?

We will decide and plan for your learning needs according to the extent of disruption as well as adjustments to assessments. You and your parents will be informed if there is a need for you to attend make-up classes.

You may want to read [MOE FAQ](#) for the reopening of school on 23 March 2020.